

# **Service Provider Advisory Committee (SPAC) Meeting**

---

DECEMBER 3, 2024

# Agenda

Welcome - Angie Rodriguez

Sub-Committee Chair Updates

- Sharon Oh- Early Start
- Bertha Martin- Residential Services
- Dee Prescott- Day Program
- Lindsey Stone- Employment Services
- Paul Quiroz -Support Services
- Baldo Pasetta-Transportation
- Rafael Carbajal- Supportive Living Services

# Agenda-continued

- Special Incident Reporting-Brenda Bane
- Insurance -Scott Murphy
- Budget-Judy Wada
- Rate Reform-Judy Wada
- DSP Internship Program-Elizabeth Garcia-Moya
- Service Provider Announcements
- Next SPAC meeting 02/04/2025

# Special Incident Reporting

---

BRENDA BANE

# SIR Reminders for Service Providers

- SIR inbox is monitored during the holidays
- Timeline reminders
  - Verbal notification within 24 hours
    - After hours: Voicemail is allowed for non-emergency incident notifications
  - Written notification within 48 hours

# SIR Reminders-continued

- Investigations by APS or CCL need to be reported via SIR
- If an individual under the care and supervision of a service provider receives medical attention (ex: ambulance, urgent care, ER, hospitalization, etc.), there needs to be an SIR
  - Assists with Medi-Cal claims and identifying potentially missing SIRs
- Proofread and double-check SIR forms before submitting

# Insurance

---

SCOTT MURPHY



# Budget Update & Rate Reform

---

JUDY WADA



# FY 2024-25 Allocation

	FY 2024-25 Budget	A-1 Allocation	
	State-wide	State-wide	Harbor
Operations	\$1,454,119,000	\$1,443,469,000	\$60,166,000
Regular POS	\$13,620,137,000	\$12,360,039,000	\$394,340,000
CPP	\$55,302,000	\$7,549,000	\$100,000
Total	\$15,129,558,000	\$13,811,057,000	\$454,606,000
Caseload 10/31/2024		479,461	19,121
Total Employees 11/8/24			473

# DSP Training Stipend

---

Last day to complete courses was 8/31/2024!

<b>Total DSP Stipends</b>	<b>\$5,294,025</b>	6,836 Stipends
<b>HRC Paid thru November</b>	<b>\$4,999,525</b>	
<b>Remaining due</b>	<b>\$294,500</b>	Pending Service Provider confirmation

- 8,368 Courses Completed
- 3,496 DSPs Participated
- 322 Vendor Numbers (Programs)

# QIP—Delivery of Early Intervention Services

## Calendar Year 2024

Newly authorized EI service to child less than 3 years in the ES Program

DDS use data from the Client Master File, POS data, and eBilling to determine number of days from authorization to first instance of service

CY 2024 Q1 Report received from DDS 10/18/2024

Number of Days from POS Authorization to Date of Delivery	Incentive Amount	Payment Subcode
Within 16-20 days	\$100	QE1
Within 11-15 days	\$200	QE2
Within 1-10 days	\$300	QE3

# QIP—Delivery of Early Intervention Services—continued

## Enclosure C - Table of Eligible Service Codes and Descriptions

Service Code	Service Description
28	Socialization Training Program
48	Client/Parent Support Intervention Training
56	Interdisciplinary Assessment
63	Community Activities Support Services
102	Individual or Family Training Services
103	Specialized Health, Treatment & Training Services
108	Parenting Support Services
112	Communication Aides
116	Early Start Specialized Therapeutic Services
612	Behavior Analyst
615	Behavior Management Assistant
620	Behavior Management Consultant
625	Counseling Services
672	Education Psychologist

678	Teacher of Special Education
693	Music Therapist
706	Audiology
707	Speech Pathology
720	Dietary Services
730	Hearing & Audiology Facility
742	Licensed Vocational Nurse
744	Registered Nurse
745	Orthoptic Services
750	Orthotic & Prosthetic Services
772	Physical Therapy
773	Occupational Therapy
785	Clinical Psychologist
805	Infant Development Program
810	Infant Development Specialist
851	Child Day Care
854	Home Health Agency
862	In-Home Respite Services Agency

# **QIP—Delivery of Early Intervention Services— continued**

## **Q1**

Rate Change Forms to add new sub codes

Letter to Service Providers & summary of authorizations

Pay by end of November

**Q2** due from DDS in November?

# DSP Bi-/Multi-Lingual Pay Differential Program

Eligibility similar to DSP Training Stipend

Monthly differential to DSPs who communicate in a language or medium other than English as part of their regular job duties:

1 Language	\$100
2 Languages	\$200

Employer receives \$125 for gross wages and employer-rated costs

Pilot started May 2024. DDS directive pending.

# Rate Study Implementation

## Phases I & II

4/1/2022

25% of difference between March 31, 2022 and applicable rate model

1/1/2023

50% of difference between March 31, 2022 rate and applicable rate model

## Phase II B—NEW!

7/1/2024

- Phase II workbooks updated for minimum wage and mileage, new vendors
- Retroactive payments will be paid as a one-time lump sum; rather than by UCI and authorization

# Rate Study Implementation—now Rate Reform!

## Phase III

1/1/2025

Full implementation of rate models with 2 payment components:

1. Base Rate equaling 90% of the benchmark rate
2. Quality Incentive Program component of up to 10% of the rate model—

### **Provider Directory**

- QIP one-time incentive—survey by 10/4/2024
- 11/29/2024 deadline
- Rate effective 1/1/2025 to 6/30/2026
- Creation and consolidation of service codes
- Changes to billing units
- Standardized subcodes



# Rate Reform–continued

## Rate Reform Implementation

- Rate changes 1/1/2025
- Rate Reform Service Acknowledgement Form 3/31/2025
- Service code and subcode changes; new authorizations; updated IPP/IFSPs 12/31/2025

## DDS Hold Harmless Policy

- Hold harmless policy for providers whose 1/1/2023 rates exceed 90% of the rate model until 6/30/2026, after which time base rates shall be adjusted to the base rates for other providers in that service category and region.

# Rate Reform—continued

## Keep Informed!

[www.dds.ca.gov](http://www.dds.ca.gov)

**Vendors / Rate Reform / Rate Reform Directives and Updates**

[Rate Reform Directives and Updates : CA Department of Developmental Services](#)

**Vendors / Rate Reform / Meeting Information**

[Meeting Information : CA Department of Developmental Services](#)

[www.harborrc.org](http://www.harborrc.org)

**Service Providers / Rate Reform**

<https://ebilling.dds.ca.gov:8375/login>

**Harbor's eBilling Home Page**

[ratesquestions@harborrc.org](mailto:ratesquestions@harborrc.org)

# Rate Reform–continued

## DDS Rate Reform Training: Upcoming Meetings

- **Day Services**

Service codes 055, 063, 091, 505, 510, 515, 531, 532, and 533

Wednesday, December 4, 2024

9:00 am – 10:00 am

- **Independent Living Skills (ILS), Supported Living Services (SLS), Personal Assistance and Mobility Training Services**

Service codes 062, 520, 635, 645, 650, 894, and 896

Thursday, December 5, 2024

10:00 am – 11:00 am

# Rate Reform–continued

## DDS Rate Reform Training: Meeting Archive

- **Early Start & Specialized Therapeutic Services**
  - Service codes 116 and 805
  - Service codes 103, 115, 116, and 117
- **Employment Services**
  - Service codes 950, 952, and 954
- **Adaptive Skills and Behavioral Services**
  - Service codes 605, 612, 613, 615, 616, 620, and 048

# Holiday Blood Drive

Thursday, 12/19/2024

1:30 pm to 4:30 pm

HRC Torrance

Conference Room A4

For an appointment, please visit

[RedCrossBlood.org](https://RedCrossBlood.org)

and use code **HRCTorrance**

Or call 1-800-RED CROSS (1-800-733-2797).



**Shake Up Your  
Holiday Tradition**

*Give Blood*



Scan to be directed to  
RapidPass®

# Direct Service Professional Internship Program

---

ELIZABETH GARCIA-MOYA

# Direct Service Professional Internship Program

- Entry-level training internship program for individuals interested in becoming a Direct Service Professional (DSP)
- DSP Intern has the opportunity to be paid for up to 30 hours per week for up to three (3) months
- DSP Interns who become a permanent DSP employee can earn up to two retention stipends:
  - \$625 (before taxes) after six (6) & twelve (12) months of continuous employment

# Direct Service Professional Internship Program-continued

## All's Well Healthcare Services

- Recruit & interview potential DSP Interns
- Facilitate & pay background checks
- Training
- Recommendation for placement
- Employer of record
- Maintain all reporting requirements for regional centers



# Direct Service Professional Internship Program-continued

If interested in participating in the DSP Internship Program, please send an email to Patricia Piceno at [Patricia.Piceno@haborrc.org](mailto:Patricia.Piceno@haborrc.org) and include the following details:

- Vendor name & address
- Vendor number/s
- Service code/s
- Point of contact, email & telephone number

# Direct Service Professional Internship Program-continued

- For more information visit:

[www.dds.ca.gov/initiatives/workforce-initiatives-4/](http://www.dds.ca.gov/initiatives/workforce-initiatives-4/)

# SPAC Meeting Dates 2025

---

February 4<sup>th</sup>

April 1<sup>st</sup>

June 3<sup>rd</sup>

August 5<sup>th</sup>

October 7<sup>th</sup>

December 2<sup>nd</sup>

# **Service Provider Announcements**

Happy Holidays!

---