

Harbor Regional Center
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Performance Report for Harbor Regional Center

Every year, the Department of Developmental Services (DDS) contracts with regional centers in California to serve people with developmental disabilities and their families. And, every year DDS looks at how well the regional centers are doing. The Department of Developmental Services established goals for all regional centers, to continuously improve outcomes for the people we serve. These goals are listed as Public Policy Outcomes in our annual Performance Plan.

Last year, at Harbor Regional Center (HRC) we served about 14,590 clients. The charts on page two tell you about the clients we serve. You'll also see how well we are doing in meeting the DDS goals.

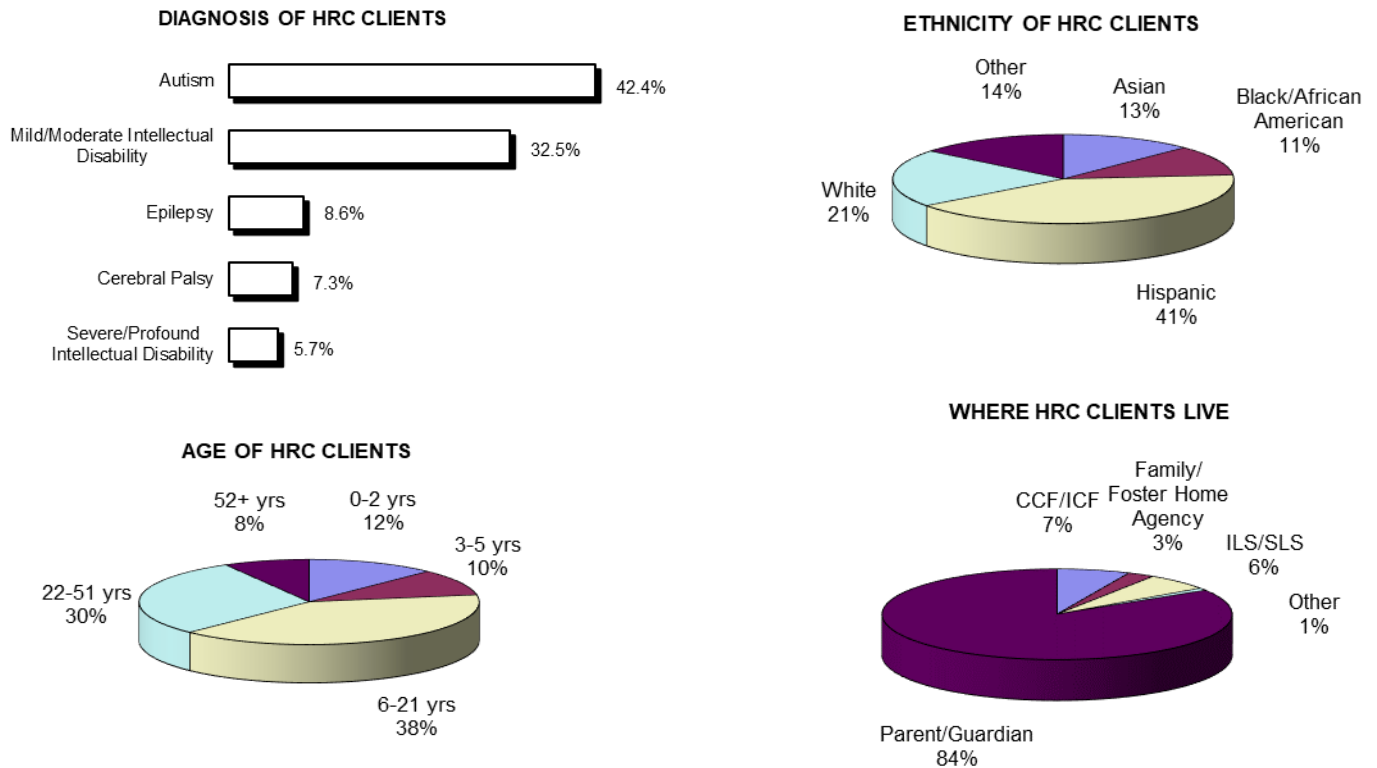
At HRC, we want to improve every year, do better than the state average, and meet or exceed the DDS standard. The charts that follow show some of these key areas in which Harbor Regional Center has continued to improve outcomes for the people we serve.

To see the complete Performance Plan go to: www.harborrc.org

Or contact Nancy Spiegel at **(310) 543-0658**.

Who uses HRC?

These charts tell you about who HRC clients are and where they live.



How well is HRC performing?

This chart tells you about five areas where DDS wants each regional center to keep improving.

The first column tells you how HRC was doing at the end of 2018, and the second column shows how HRC was doing at the end of 2019.

To see how HRC compares to the other regional centers in the state, compare the numbers to the state averages (in the shaded columns).

Regional Center Goals (based on Lanterman Act)	December 2018		December 2019	
	State Average	HRC	State Average	HRC
Fewer clients live in developmental centers	0.12%	0.06%	0.08%	0.03%
More children live with families	99.38%	99.84%	99.44%	99.86%
More adults live in home settings*	80.20%	83.38%	80.84%	83.70%
Fewer children live in large facilities (more than 6 people)	0.04%	0.00%	0.04%	0.00%
Fewer adults live in large facilities (more than 6 people)	2.31%	1.05%	2.15%	0.81%

Notes: 1) Clients can be included in more than one diagnosis category. 2) Residence Types: CCF/ICF is Community Care Facility/Intermediate Care Facility; ILS/SLS is Independent Living Services/Supported Living Services. 3) Home settings include independent living, supported living, Adult Family Home Agency homes, and clients' family homes. 4) **Green text indicates the RC remained the same or improved from the previous year**, red indicates the RC did not improve.

Did HRC meet DDS standards?

Read below to see how well HRC did in meeting DDS compliance standards:

Areas Measured	Last Period	Current Period
Passes independent audit	Yes	Yes
Passes DDS audit	Yes	Yes
Audits vendors as required	Met	Met
Didn't overspend operations budget	Yes	Yes
Participates in the federal waiver	Yes	Yes
CDERs and ESRs are updated as required (CDER is the Client Development Evaluation Report and ESR is the Early Start Report. Both contain information about clients, including diagnosis).	95.96%	96.40%
Intake/Assessment timelines for clients age 3 or older met	100%	100%
IPP (<i>Individual Program Plan</i>) requirements met	99.57%	99.85%
IFSP (<i>Individualized Family Service Plan</i>) requirements met	87.9%	86.4%

Notes: 1) The federal waiver refers to the Medicaid Home and Community-Based Services Waiver program that allows California to offer services not otherwise available through the Medi-Cal program to serve people (including individuals with developmental disabilities) in their own homes and communities. 2) The CDER and ESR currency percentages were weighted based on the RC's Status 1 and Status 2 caseloads to arrive at a composite score. 3) The IFSP calculation methodology was changed from composite to average in order to more accurately reflect the RC's performance by only including children reviewed during monitoring and not all Early Start clients.

How well is HRC doing at getting clients working?

The chart below shows how well HRC is performing on increasing client employment performance compared to their prior performance and statewide average:

Areas Measured	Time Period				
	CA	HRC	CA	HRC	
Client Earned Income (Ages 16 to 64): Data Source: Employment Development Department	Jan through Dec 2017		Jan through Dec 2018		
Quarterly number of clients with earned income	27,182	835	27,526	915	
Percentage of clients with earned income	17%	13%	16%	14%	
Average annual wages	\$9,033	\$12,920	\$10,317	\$14,087	
Annual earnings of clients compared to people with all disabilities in California Data Source: Cornell University Disability Status Report	2017		2018		
	\$47,500		Data not Available*		
National Core Indicator Adult Client Survey	July 2014-June 2015		July 2017-June 2018		
Percentage of adults who reported having integrated employment as a goal in their IPP	27%	23%	29%	29%	
Paid Internship Program Data Source: Paid Internship Program Survey	2017-18		2018-19		
	CA Average	HRC	CA Average	HRC	
Number of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program	6	10	9	32	
Percentage of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program	18%	15%	13%	32%	
Average hourly or salaried wages for adults who participated in a Paid Internship Program	\$11.64	\$11.22	\$12.45	\$12	
Average hours worked per week for adults who participated in a Paid Internship Program	18	17	17	19	
Incentive Payments Data Source: Competitive Integrated Employment Incentive Program Survey					
Average wages for adults engaged in competitive, integrated employment, on behalf of whom incentive payments have been made	\$11.93	\$11.75	\$12.76	\$12.60	
Average hours worked for adults engages in competitive, integrated employment, on behalf of whom incentive payments have been made	22	25	22	22	
Total number of Incentive payments made for the fiscal year for the following amounts:	\$1,500	13	13	27	44
	\$1,250	21	33	39	48
	\$1,000	29	48	43	43

To obtain these statistics, DDS provided the EDD with client data, and the EDD matched that information to their database and returned individual-specific wage data including employment locations, business name and type. DDS then analyzed the data for accuracy and only reported to regional centers the information deemed most accurate.

*The Cornell University 2018 Disability Status Report was not available at the time that this report was finalized.

How well is HRC doing at reducing disparities and improving equity?

These tables show you how well the regional center is doing at providing services equally for all clients.

Indicator showing the relationship between annual authorized services and expenditures by individual's residence type and ethnicity

Row Labels	American Indian or Alaska Native		Asian		Black/African American		Hispanic		Native Hawaiian or Other Pacific Islander		White		Other	
	17-18	18-19	17-18	18-19	17-18	18-19	17-18	18-19	17-18	18-19	17-18	18-19	17-18	18-19
Home	⚠ 0.66	⚠ 0.70	⚠ 0.61	⚠ 0.67	⚠ 0.65	⚠ 0.62	⚠ 0.62	⚠ 0.64	✅ 1.35	⚠ 0.68	⚠ 0.69	⚠ 0.64	⚠ 0.66	⚠ 0.60
ILS/SLS	✅ 0.76	✅ 0.85	✅ 0.81	⚠ 0.61	✅ 0.75	✅ 0.77	⚠ 0.70	✅ 0.78	✅ 1.00	N/A	✅ 0.80	✅ 0.79	✅ 0.80	⚠ 0.72
Institutions	N/A	N/A	N/A	N/A	⚠ 0.62	❌ 0.40	✅ 0.81	✅ 0.87	N/A	N/A	N/A	✅ 1.00	✅ 0.86	⚠ 0.52
Medical	N/A	✅ 0.92	✅ 0.92	✅ 0.87	✅ 0.77	⚠ 0.66	✅ 0.85	⚠ 0.62	✅ 1.00	✅ 1.00	✅ 0.83	✅ 0.88	✅ 0.77	✅ 0.89
Residential Care	✅ 0.94	✅ 0.94	⚠ 0.72	✅ 0.95	✅ 0.95	✅ 0.95	✅ 0.94	✅ 0.95	✅ 1.53	✅ 0.89	✅ 0.93	✅ 0.95	✅ 0.94	✅ 0.94
other	N/A	N/A	✅ 0.98	✅ 0.81	⚠ 0.60	✅ 0.78	✅ 0.88	⚠ 0.67	N/A	✅ 0.93	✅ 0.88	⚠ 0.58	✅ 0.79	✅ 0.97

Notes: 1) Institutions include developmental centers, state hospitals, and correctional facilities. 2) Residential includes care facilities intermediate care facilities, and continuous nursing facilities. 3) Med/Rehab/Psych include skilled nursing facilities, psychiatric treatment and rehabilitation centers, acute general hospitals, sub-acute care services, and community treatment facilities. 4) Other includes clients who are out-of-state, in hospice, transient/homeless, or not listed elsewhere. 5) Green check marks are indicated by values less than 1.25 and greater than or equal to 0.75. Yellow warning signs are indicated by values less than 1.5 and greater than or equal to 1.25 and less than .75 and greater than 0.5. Red x's are indicated by values less than or equal to 0.5 and greater than or equal to 1.5. A perfect ratio is indicated as 1.0.

Percent of total annual purchase of service expenditures by individual's ethnicity and age

Age Group	Measure	American Indian or Alaska Native		Asian		Black/African American		Hispanic		Native Hawaiian or Other Pacific Islander		White		Other Ethnicity or Race	
		17-18	18-19	17-18	18-19	17-18	18-19	17-18	18-19	17-18	18-19	17-18	18-19	17-18	18-19
Birth to 2	Clients	0%	0%	8%	8%	8%	8%	44%	45%	0%	0%	15%	14%	24%	25%
	Expenditures	0%	0%	11%	9%	6%	5%	42%	46%	0%	0%	17%	15%	25%	24%
3 to 21	Clients	0%	0%	12%	13%	10%	10%	46%	46%	0%	0%	17%	16%	15%	15%
	Expenditures	0%	0%	18%	15%	10%	10%	33%	37%	0%	0%	23%	23%	16%	15%
22 and older	Clients	0%	0%	13%	13%	14%	14%	33%	33%	1%	1%	33%	32%	6%	7%
	Expenditures	0%	0%	13%	13%	13%	13%	23%	23%	0%	1%	46%	45%	5%	6%

Want more information?

To see the Performance Plan, go to: www.harborrc.org

Or contact Nancy Spiegel, Director of Information and Development at 310 543-0658