



Client Services Committee |

Meeting date | time May 28, 2024 | 6 PM

| Meeting location Zoom

ATTENDEES

Guadalupe Nolasco (Parent)	Deaka McClain (Individual Served)
Gordon Cardona (Individual Served and Board Member)	Patricia Jordan (Individual Served and Board Member)
Jackie Solorio (Parent and Board Member)	Karla Salinas (Life Steps, Service Provider)
FuTien Chiou (Parent and Board Member)	Oanh Kim Vuong (Individual Served)
Ramon Gonzalez (Individual Served and Board Member)	Lucy Paz (Interpreter)
	Dr. Juan Carlos Aguila (HRC Psychologist)
	Judy Taimi (HRC)

AGENDA TOPICS

Time allotted | 6 PM to 7:00 PM | Agenda topic *Mental Health Services*

- Dr. Juan Carlos Aguila (Clinical Psychologist) presented to the committee the process for our individuals to receive support for mental health services through Harbor Regional Center
 - Consultation
 - Dr. Aguila is assigned to the adults (18+) and Dr. Fudim is assigned to school age and Adolescent individuals. There are 2 psychologists assigned to our Early Childhood individuals.
 - Service coordinators consults with our clinicians if there is a suspicion or curiosity regarding an individual's mental health status.
 - Linkage to generic resources are being explored: private insurance, Department of Mental Health, Medi-Cal, etc.
 - HRC funded services such as:
 - CBEM: intervene and prevent crisis
 - 3-6 months of services
 - Linkage to Generic Resources (Psychiatrist, Mental Health Treatment, etc.
 - START Service: crisis intervention services
 - Up to 1 year or 2 years of services
 - Mental Health Specialty

- Linkage to generic services (Psychiatrist, Mental Health Treatment, etc.)
 - Networking:
 - School Districts: building relationships to increase supports to students preventing them from being moved from school to school affecting their mental health.
 - Collaboration with psychoeducational assessments
 - Flex Learning Program:
 - Offers Acceptance Commitment Therapy
 - Verbal Counseling
 - It is noted that for high functioning individuals, there are not a lot of professionals in the mental health field that understands how to work with individuals with developmental disabilities for them to benefit from mental health services.
 - There is a need for providers to support individuals with developmental disabilities with a mental diagnosis.
 - It would be great to have a list of service providers that provides mental services to people with developmental disabilities.
 - There is also difficulty-finding therapists that are able to meet in-person through med-medi and private insurances.
 - CBEM & START services can help our individuals/families in connecting to services that will meet their needs.
 - The committee recommends for HRC to fund for services in the interim while individuals/families are being connected to generic services for support.
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Next Meeting: September 24, 2024 via zoom

HARBOR REGIONAL CENTER
Self Determination Advisory Committee
Meeting Minutes
June 5, 2024

Opening:

The regular meeting of HRC Self Determination Advisory Committee was called to order at 6:05 PM on Wednesday, June 5, 2024 via Zoom. Quorum was established.

Committee Member Present

Rosalinda Garcia- Self-Determination Advisory Committee Chair
Deaka McClain – Individual, Self-Determination Advisory Committee Co-Chair
Maria Elena Walsh – Harbor Family Resource Center
Tim'an Ford – HRC Peer Advocate
Wendy Clutterbuck – Parent
Mayra Garcia – Parent
Jamie Temple – OCRA
Kyungshil Choi – Parent

HRC Staff Present

LaWanna Blair – Director of Early Childhood Services
Aurelio Lopez – Participant Choice Specialist
Bernice Perdomo-Chavez – Participant Choice Specialist
Minerva Prado – Participant Choice Specialist
Bryan Sanchez – Client Service Manager
Jessica Sanchez – Client Service Manager
Kelsey Machado – Service Coordinator

Visitors

Lucy Paz, Spanish Interpreter
Dominic Firpo
Hong Dang, Parent
Chloe Estelle, Individual
Katherine Manriquez, Parent
Maria Poblete, Parent
Stella Ramirez
Reiko Umeda, IF
Yolanda Gomez
Tomas Mendez, Parent
Dawn Gordon, IF
Mariene Vallente
Matoria Filipovich, Parent
Sheila Jordan Jones, Independent Facilitator
Kim Sinclair, Autism Society of Los Angeles
Tamra Pauly, IF
Adriana Ortiz
Elizabeth Tom, DDS

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Shirlys Gurber, Parent
Silvia Caller, Parent
Naomi Hagel, Phoenix Facilitation
Santiago Villalobos, Phoenix Facilitation
Debra Jorgensen, Guidelight
Adela Sanchez, Parent
Albert Feliciano, SCDD
Brenda Gertman, Parent

Abbreviations

HRC: Harbor Regional Center
IF: Independent Facilitator
PCP: Person-Centered Plan
SCDD: State Council on Developmental Disabilities
SDP: Self-Determination Program
DVU: Disability Voices United
FMS: Financial Management Service
DDS: Department of Developmental Services
RFP: Request for Proposal
SDAC: Self-Determination Local Advisory Committee
OCRA: Office of Clients' Rights Advocacy
ASLA: Autism Society of Los Angeles

Welcome:

Introductions of committee members and guests via the chat.

Approval of Minutes:

May 1, 2024 minutes were posted for review. Minutes were approved.

Harbor Regional Center Monthly Updates:

Bernice Perdomo-Chavez presented the SDP data in a graph format via an "HRC SDP" Power Point presentation shared via Zoom.

- Completed PCPs 177; 25 within the soft rollout and 152 from 7/2021 to 05/2024
- Certified Budgets 260; 37 within the soft rollout and 223 from 7/2021 to 05/2024
- Spending Plans 224; 32 within the soft rollout and 192 from 7/2021 to 05/2024
- SDP Live 252; 32 within the soft rollout and 220 from 7/2021 to 05/2024

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SDP by Ethnicity:

White/Caucasian	95
Latino	61
Asian	47
Black	23
Other	13
Multicultural	10
Biracial	2
Native American	1

SDP by Language:

English	207
Spanish	37
Korean	2
Japanese	3
ASL	2
Tagalog	1

- Number of fully oriented participants: 999 (97 are in the follow-up stage, 300 have chosen to withdraw and 350 in the unknown stage).

Comments:

- Participant asked if there are FMS agencies that are more responsive as Action started out great but does not return calls now.
- Participant asked why she is struggling to become vendored as an Independent Facilitator (099) since she has already submitted the application.
- Participant asked PCS specialists about the PCP process and requested the list of FMS providers.

Phoenix Facilitation Updates:

- Naomi Hagel presented information for May 2024; highlighting referrals were accepted until May 15, 2024. They will present a final report of all of the referrals and services they provided during August's SDAC meeting.

Guidelight Group:

- Debra Jorgensen shared that they are granting 20 scholarship opportunities for their Independent Facilitator Training, and received 38 applicants before the deadline (May 15, 2024). Almost everyone has been notified - 10 for summer and 10 for fall. Training will start on July 10.

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Autism Society of Los Angeles:

- Kim Sinclair shared that the recruitment application for their Independent Facilitator Training will close June 8, and have received 65 applications to date. 25 are HRC applicants (6 are Hispanics who speak Spanish, 5 Hispanics who are bilingual (English/Spanish), 3 African Americans, 1 Romanian and Serbian speaking individual, 2 Chinese speaking Chinese, 3 Filipinos (2 speak Tagalog), 1 Indian who speaks multiple languages, 1 Indonesian, 1 who identifies as other who speaks Romanian, and 3 English speaking Caucasians). <https://tinyurl.com/ASLAHRCif>

Statewide Updates:

- No updates to share.

Partner Updates:

Office of Clients and Rights Advocacy (OCRA) – Jamie Temple

- Removing Barriers to Socialize and Having Fun Together Webinar on social recreation funding offered in English, Japanese and Vietnamese: 6/21/24; from 3 - 5 PM.
<https://www.disabilityrightsca.org/events/removing-barriers-to-socializing-and-having-fun-together>
- Disability Rights is hosting a webinar on the Department of Rehabilitation (DOR): 6/11/24, at 11 AM.
<https://www.disabilityrightsca.org/events/the-123s-abcs-of-department-of-rehabilitation-dor>

SCDD- Albert Feliciano

- Mayra Garcia appointed new SDAC committee member by SCDD.
- To attend the SCDD Statewide Trainings held on Mondays at 10 am, use the following Zoom link: Meeting ID#883-2711-3155 Password: 2024<https://docs.google.com/forms/d/e/1FAIpQLSeU3zu0qt219Xg48JPx6sJKTGil6RO0LJALHoDy6q8u3KAqSA/viewform>
- Some of the topics include Anti-Bullying Strategies for Children and Adults and Alternatives to Conservatorship and Supported Decision Making.
- State Council on Developmental Disabilities (SCDD) Self-Determination Program (SDP) Statewide Orientation: <https://scdd.ca.gov/sdp-orientation/>

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Public Comments:

- New HRC vendored IF shared their information in the chat. Ayala Socol and Dawn Gordon: Independence By Design: ayala.ibdesign@gmail.com & dawn.ibdesign@gmail.com.
- Participant shared that Ochoa Consulting provides IF services.
- Participant asked if there are resources for established SDP participants to advocate for their participants.
- Participant suggested an SDP newsletter.
- Participant shared that there are parent support groups such as Broad Spectrum Broader Minds (on Facebook), Living Inside the Puzzle, Tichenor Orthopedic Clinic Support Group, and Unidad y Fuerza (Long Beach Memorial).
- Participant shared <https://www.facebook.com/groups/CA.SDP.Forum> online forum to assist parents and individuals.
- Participant asked if the SDP team could gather a list of providers working with SDP.
- Participant shared that she is experiencing issues with providers receiving payment through SDP.
- Participant requested that we invite FMS agencies to next SDAC meeting to put together a list of resources.
- Participant shared that she typed up a letter and used the verbiage on SCDD/DDS and provided links and was able to get potential vendors, adding that it takes trial and error.
- Participant shared link of SDP providers <https://www.thecasdpnetwork.org/>.
- SCDD representative shared email if someone is interested in receiving a list of IFs in LA County Albert.Feliciano@scdd.ca.gov.
- Participant asked who at HRC could speak to potential vendors to further explain SDP, and address issues with FMS agencies not paying invoices on time and not returning their calls.
- Participant shared link to find a list of SDP IFs and/or vendors: <https://www.dds.ca.gov/>.

Next meeting: August 7, 2024 via Zoom 6PM – 8PM

Adjournment, Conclusion

Meeting was adjourned at 7:22 P.M.

Minutes submitted by Aurelio Lopez

**Harbor Regional Center
Service Provider Advisory Committee (SPAC)**

Minute Amendment: 07/05/2024

Meeting Date: June 4, 2024 10:00 a.m.

Committee Participants

Member Name	Organization
Angie Rodriguez	SVS
Angie Gallon	SVS
Lesly Rovelo	SVS
Serafin Avila	SVS
Leo Vasquez	SVS
Violet Ruiz	SVS
Paul Quiroz	Cambrian Homecare
Angelica Real	Easter Seals
Latasha Bellard	Easter Seals
Sharon Oh	Share Speech & Language
Baldo Paseta	Ideal Transit
Bertha Martin	Mountain Top
Tiffany de la Torre	24 HR Home Care
Rafael Carbajal	Remarkable Centered Services
Tiki Thompson	Person Centered Options
Monique Weatherson	Person Centered Options
April Stover	Ability First
Alex Saldana	Oxford Healthcare
Olivia Gonzalez	Aveanna Healthcare
Verretta Boatner	Sevita Health
Daniel Huerta	Sevita Health
Johanna Torres	David's Place
Crystal Hughes	College Internship
Jessica Stewart	College Internship
Leah Whatley	Enriching Lives
Donna Johnson	Sevita Healthcare
Linda Seppals	Goodwill Industries
Christianna Lynel	ICAN
Linda	Green Rose Homecare
Juan Zepeda	Dungarvin
Adrian Santoyo	Maxim Healthcare
Susan Potter	Independent Focus
Daniel Vallecillo	CPR –LA
Allan Constanto	CPR-LA

HRC Staff Participating

Staff Name	Title
Patrick Ruppe	Executive Director
Judy Wada	CFO
Elizabeth Garcia Moya	Community Services Director
Judy Samana Taimi	Adult Services Department Director
Steve Gocłowski	Clinical Services Manager
Leticia Mendoza	Department Assistant Community Services
Brian Carrillo	HCBS Specialist
Aimee Fabila	HCBS Specialist
Kiara Martinez	HCBS Specialist
Tes Castillo	Assistant Controller
Bing Tayag	Controller
Mary Hernandez	Director of Case Management Support Services
Brenda Bane	Manager of Rights & Quality Assurance
Maria Elena Walsh	Manager Harbor Family Resource Center
43 total participants	

Call to Order

Angie Rodriguez called meeting at 10:09 a.m.

Sub-Committee Updates

Angie Rodriguez and SPAC Chair Members. The subgroups continue to host individual sub-committee meetings to discuss current issues and concerns.

- **Baldo Paseto, Transportation Services Chair- provided an update on the following:**
 - Recently met with HRC & Ride Health Transportation broker. Providers reviewed the memorandum of services. HRC is working on process to notify service coordinators, day program service providers and families,
- **Diane Sanka,- Day Programs Chair — provided an update on the following topics:**
 - Busy working DSP stipends enrollment
 - HCBS compliance requirements. Looking forward to HRC program visits
 - Hopeful that rate increases are approved
 - Next meeting date on 6/13/24.
- **Sharon Oh,- Early Start Chair –provided an update on the following topics discussed at their last meeting held 5/2/24**
- Provider challenges to get quotes from insurance companies for the HRC required liability insurance and sexual abuse molestation coverage.
- Judy Wada attended and provided information an update on the budget.
- Reminded the providers about the HRC report guidelines and timelines to submit in timely manner.
- Next Early Intervention provider meeting in August.
- **Paul Quiroz, – Support Services- Provided update on the following topics:**
 - DSP training enrollment continues
 - Hiring staff continues to be a challenge
 - Next meeting to be determined
- **Rafael Carbajal, Supportive/ Independent Living Services Chair- New chair member, introduction and background. No meetings held yet.**
- **Bertha Martin, Residential Services- provided an updated on the following topics:**
 - DSP stipends and trainings

- Continue to work on HCBS compliance and person centered requirements
- Next meeting on 6/11/24
- **Lindsey Stone- Supported Employment Chair** not present

HRC Updates

Patrick Ruppe provided update on HCBS focus working with provider community.

- Introduced Daisy Bejarano, Person Centered Practices Manager and Mary Beth Levkowsky, Community of Practice Consultant.
- Mary Beth Levkowsky provided a presentation on trainings available to providers with a focus on PCT skills development, implementation requirements. Trainings are held on a quarterly basis. Also available are DIY self-guided videos. Encouraged providers to register and attend workshop trainings.
- Meeting attendees participated in note card activity placed on chairs. One card completed by indicating what has been a challenge and the other what has been a success during the HCBS compliance process.

Budget Update and Rate Study Implementation

Judy Wada shared a presentation of an overview on the California Budget as follows:

- Fiscal Year July 1st to June 30th
 - FY 2023-24 ends 6/30/24
 - FY 2024-25 ends 7/1/24
- Governor's Proposed Budget – January 10th
- Governor's May Revision – May 14th
- Legislature to Pass Budget Bill – June 15th
- Governor's Proposed Budget
 - Caseload Growth & Utilization
 - Full year costs and reforecasts
 - Service Provider Rate Reform: Delay final 25% of difference from 7/1/2024 to 7/1/2025
- **Rate Study Implementation**
 - 4/1/2022 - 25% of difference between March 31, 2022 and applicable rate model
 - 1/1/2023- 50% of difference between March 31, 2022 rate and applicable rate model
 - 7/1/2024 or 7/1/2025 -Full implementation of rate models with 2 payment components:
 - Base Rate equaling 90% of the rate model
 - Quality Incentive Program component of up to 10% of the rate model
 - DDS Hold Harmless Policy
- Hold harmless policy for providers whose 1/1/2023 rates exceed 90% of the rate model until 6/30/2026, after which time base rates shall be adjusted to the base rates for other providers in that service category and region.

DDS Initiatives

- DSP Training Stipend—ends 6/30/2024! – The Home Stretch!
 - 6/10/2024—HRC contact providers who have not had any DSPs participate and the new timeline and sent agreement/instructions
 - 6/30/2024—Last day for DSPs to take trainings
 - 7/15/2024—HRC redo lists of DSPs who have taken courses
 - 7/19/2024—HRC send lists/invoices for providers to confirm eligibility of staff
 - 8/5/2024—Providers return reports by this date
 - 8/13/2024—HRC process payments
 - Email: HRCWorkforce@harborrc.org

Harbor Regional Center 50 years celebration of service

Judy /Patrick announced that HRC will be celebrating 50 years of service in October. Family and Friends event will be on Saturday, October 5th from 11:00am – 4:00pm at HRC Torrance office. The festivities will include rides, jumpers, a petting zoo, games, music, and food, as well as arts & crafts and activity booths by Harbor Regional Center service providers. There will also be a photo booth and quiet time/sensory activities.

Service providers are encouraged to participate by submitting a proposal for game booth activities. Also have the option to donate to the Harbor Help Fund. HRC email address is hrcfamevent@harborrc.org.

HRC and American Red Cross

Judy encouraged providers to join the Blood drive donation on June 20, 2024 at HRC Torrance office from 9:00 am to 3:00pm. Flyer copies were distributed.

HRC Updates

Elizabeth Garcia Moya shared a presentation on the Quality Incentive Program (QIP). The QIP was designed to improve individuals outcomes, service providers performance, and the quality of services.

- **Prevention & Wellness**
 - Quality measure is for individuals in adult residential facilities to receive preventative health services at medically recommended frequencies.
- **Eligible Residential Services:**
 - Adult Residential Facilities for Persons with Special Health Needs (ARFPSHN)
 - Enhanced Behavioral Supports Homes (EBSH)
 - Family Home Agency (FHA)
 - Residential Care Facilities for the Elderly (RCFE)
- **Employment**
 - Employment Access Incentive Payments- 07/01/2022-06/30/2024
 - Employment Capacity-07/01/2022-06/30/2024
 - Consumer Satisfaction with Competitive Integrated Employment (CIE)-Coming Soon!
- **Early Intervention-01/01/2024-12/31-2024**
 - The desired outcome is that children and families receive timely access to Early Intervention services.
- **Workforce Capacity**
 - Direct Service Professional (DSP) Turnover Rate
 - DSP Average Tenure
 - Eligible Service Codes List
 - Deadline 6/30/24
- **Service Access**
 - DSP Vacancy Rate
 - DSP Language Capacity
- **Informed Choice & Satisfaction**
 - Individual & Family Satisfaction
- **Service Provider Geographic and Language Capacity Survey**
 - The purpose of the survey is capture language capacity within each individual agency and collectively of our service provider community.
 - Survey was sent out via email on Friday, May 30th via Survey Monkey portal
- If you have multiple vendor numbers, please complete an individual survey for each by June 30, 2024.
- Encourage providers to complete <https://www.surveymonkey.com/r/HRCProviderLang>

Family Resource Center

Maria Elena Walsh, shared the various materials available at the family resource center. Topics including

- Encouraged SPAC to visit the resource center for various new and refresher materials on various topics:
- Building skills curriculum
- Safety Smart, job smart, dating smart, available on video

Service Provider Announcements- None

Next meeting date will be August 6, 2024

Meeting Adjourn 11:00 a.m.

Amendment

Subsequent to the June 4, 2024 meeting, the SPAC Chairs conferred and re-elected Chair, Angela Rodriguez to serve another term.